

Calling all GPs

New ambulance care summaries from St John and Wellington Free Ambulance

St John and Wellington Free Ambulance are committed to working with general practice, to ensure information is connected to a patient's healthcare home when they are assessed and treated by ambulance personnel in the community.

St John and Wellington Free Ambulance will soon start sending ambulance care summaries to GPs where the patient has not been transported to a medical facility. Ambulance personnel attend over 500,000 patients each year. Of this number, over 80,000 patients with a low acuity condition are assessed and treated by ambulance personnel in the community, without requiring transport to a medical facility. Sending an ambulance care summary to the GP will keep the patient's general practice team informed when a patient is seen by ambulance personnel.

What is an ambulance care summary?

An ambulance care summary lets you know that ambulance personnel have assessed and treated your patient in the community. The ambulance care summary includes the history taken, a summary of the patient's clinical problem, any treatment administered and recommendations provided to the patient. You will also receive a copy of the ACS for deceased patients

How will the ambulance care summary be sent?

The ambulance care summary will be sent via Healthlink using HL7 protocol, ensuring security and privacy.

What an ambulance care summary is not

An ambulance care summary is not intended as a transfer of care; if there is ever a need for a transfer of care or **urgent** action to be taken, ambulance personnel will phone you.

What you'll see

GPs will receive the summaries via HealthLink into their PMS system and the summaries will have an NHI number to allow easy filing.

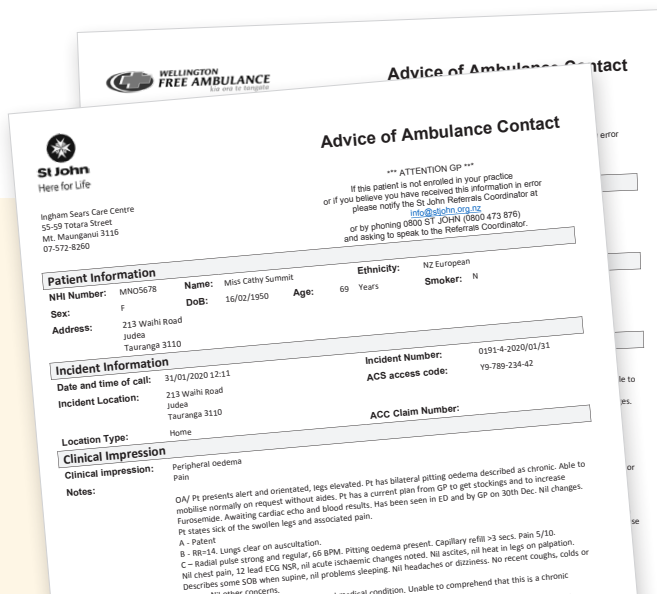
You can choose to read the summaries as they come in, look at them the next time you see that patient, or have another member of the general practice team (e.g. practice nurse) review them.

If General Practice Teams wish to download the full ambulance care summary, the ACS access code on the ambulance care summary, along with the patient's DOB, can be entered into <https://acs.stjohn.org.nz/>

Your feedback is important

We've worked with the College of GPs to design a user friendly format for ambulance care summaries, so they are easy to understand and give concise information about your patients.

We hope ambulance care summaries will be of use to you in future consultations with your patients and we're keen to hear your feedback on their format and clinical content.



WELLINGTON FREE AMBULANCE
kia ora te tangata

St John
Here for Life

Advice of Ambulance Contact

*** ATTENTION GP ***
If this patient is not enrolled in your practice or if you believe you have received this information in error please notify the St John Referrals Coordinator at referrals@stjohn.org.nz or by phoning 0800 ST JOHN (0800 473 876) and asking to speak to the Referrals Coordinator.

Patient Information	Ethnicity: NZ European
NHI Number: MNC0678	Name: Miss Cathy Surmit
Sex: F	DoB: 16/02/1950
Address: 213 Waihi Road, Tauranga 3110	Age: 69 Years
	Smoker: N

Incident Information	Incident Number: 0191-4-2020/01/31
Date and time of call: 31/01/2020 12:11	ACS access code: Y9-789-234-42
Incident Location: 213 Waihi Road, Tauranga 3110	ACC Claim Number:
Location Type: Home	

Clinical Impression
Peripheral oedema
Pain

Notes:
OAI/ Pt presents alert and orientated, legs elevated. Pt has bilateral pitting oedema described as chronic. Able to mobilise normally on request without assist. Pt has a current pain from GP to get stockings and to increase Furosemide. Awaiting cardiac echo and blood results. Has been seen in ED and by GP on 30th Dec. Nil changes. Pt states sick of the swollen legs and associated pain.
A - Patient
B - RR-t4. Lungs clear on auscultation.
C - Radial pulse strong and regular, 66 BPM. Pitting oedema present. Capillary refill >3 secs. Pain 5/10.
Nil chest pain, 12 lead ECG NSR, nil acute ischaemic changes noted. Nil ascites, nil heat in legs on palpation.
Describes some SOB when supine, nil problems sleeping. Nil headaches or dizziness. No recent coughs, colds or other respiratory symptoms.
No other medical conditions. Unable to comprehend that this is a chronic

Please send any feedback to St John or Wellington Free Ambulance by emailing clinical.excellence@stjohn.org.nz