



15 February 2021

To all Health Providers:

Kia ora koutou

Following the confirmation yesterday of three community cases of COVID-19 in Auckland, we wanted to reassure you things are in place to support your operations while we move through the various alert levels.

We remain in Alert Level 2, until midnight Wednesday 17 February 2021 with the alert level status being reviewed every 24 hours.

Services that we contract and you provide to our population will continue as per previous alert level scenarios of the past 12 months. At Alert Level 2, this remains largely business as usual.

Please ensure you are aware of and have the following in place:

- Alert level reminders and what each level means
 - ✓ Go to; <https://covid19.govt.nz/>
- Visitor policy
 - ✓ Plans in place to keep patients, their whānau friends and loved ones safe.
- Personal Protective Equipment (PPE),
 - ✓ Continue to follow appropriate infection prevention and control measures.
- Messages for people who work in your organisation include:
 - ✓ Stay at home if you are unwell
 - ✓ Contact Healthline on [0800 358 5453](tel:08003585453) to understand when you need to get tested.
 - ✓ Testing sites within Waikato have been increased, all details can be found on our website <https://www.waikatodhb.health.nz/your-health/covid-19-in-waikato/>
 - ✓ Continue to stay at home until you receive a negative test result back.
 - ✓ If you begin to feel unwell or start to develop [COVID-19 symptoms](#) get a test immediately.
 - ✓ If you receive a negative test, you need to continue monitoring your symptoms for the next 14 days. If you develop any COVID-19 symptoms you will need to organise another test.
 - ✓ Ensure you wash your hands regularly with soap and water, or with hand sanitiser.
 - ✓ Practice good hygiene and use the [NZ COVID Tracer App](#)

We will keep you updated with any new advice relevant to your area of service provision and the Ministry of Health website will be updated frequently. Unite Against COVID-19 <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus> is also a great source of useful information.

If you have any further questions in regard to the above or other matters at any stage along the alert level changes, please do not hesitate to contact your Funding and Relationship Manager accordingly.

We thank you again for your continued service provision, patient care, and support in our health response to our wider community.

Ngā mihi nui

Regan Webb
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