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Shared Electronic Health Record Frequently Asked Questions

1. What is the SEHR

The SEHR is part of Medtech's ManageMyHealth™ Suite of products. It is a read only view of all registered patient's health summary information that is uploaded from General Practices who use Medtech32/Evolution. An initial upload of patient's historic health information is completed following which patients' health summary data is kept up to date in real time and is available 24/7 and is accessible by "agreed health professionals" such as other GP practices, after hours and hospitals. Patient's data is hosted in a New Zealand data centre and is a secure site using Verisign® Extended Validation (EV) SSL Certificates. Please refer to the ManageMyHealth™ website for more information

<https://www.managemyhealth.co.nz/Content/common/Security.aspx>

2. What formats patients historic health summary data that is uploaded

- All long term medications plus 12 months of current medications
- All Classifications / Read Codes
- All Medical Warnings
- All immunisations given
- Two years of inbox records (Lab results, Xray results)
- All future and overdue recalls
- Consultations notes from the date of practices data load by Medtech to the SEHR. (no historic consultation notes are loaded)

The Hauraki PHO Clinical Advisory group has agreed and approved the above at the CAG meeting on the 28/7/16

3. Who will have access to the SEHR

Hauraki PHO Practices
Anglesea Clinic
Waikato DHB
Waikato Hospice

4. Who will have access to the Patients Clinical data on the SEHR

Clinical staff (Doctors and Nurses) will have access to the patient's clinical record. The exception to this is Practice Managers will have access to patients clinical records as and when required to. Reception staff will only have access to patient's demographic details

5. If any other health organisation other than the above, requests access to the SEHR will this be granted?

Any additional requests for access to the SEHR, must be a formal request and go to the Governance Group for consideration and approval. General Practice will be notified once approval has been granted

6. Will we have access to patients data whose general practice is outside of Hauraki PHO

Not in the initial phases of the go live of the SEHR. Discussion is required with other PHO's within the Waikato Region

7. How is the historic patients data uploaded from our practice to the SEHR

As part of the go live for the SEHR, a subset of Patients historic health information from Medtech32/Evolution is uploaded overnight or a weekend by Medtech to form the basis of the patients SEHR. This is done after hours when your practice is not running. This data is uploaded by Medtech one to two weeks prior to the go live date of the SEHR. The patient's data will not be available until the go live date. After the initial upload, each time there is a change to the patient's record in Medtech32/Evolution; this will be uploaded to the SEHR

8. Do patients need to provide consent for their health summary data to be on the SEHR?

By signing the PHO enrolment form, Patients have already consented to share their health information with other health professionals involved in their care. However the Privacy Commissioners office recommendation is before you access a patients record on the SEHR, you will obtain verbal consent from the Patient and document this in Medtech32. This will be covered as part of your go live training.

9. Will patients be informed that their health summary data will be uploaded to the SEHR?

Yes a communication plan is being formulated which will include the following:

- Newspaper article outlining the SEHR and listing practice names
- Poster of the above for practice waiting rooms
- Flyers for patients which will be available at each practice

10. When will the communications go out to the patients?

Between 1 and 2 weeks prior to the go live date, the article will be posted in the newspapers and the communication pack made available to general practice

11. Is there an audit process?

Yes. Each time a patient's clinical data is viewed on the SEHR; this is recorded in the audit log. A robust audit will also be undertaken. The details of this audit process will be made available to practices.

12. Does Hauraki PHO have a Governance Group

Yes. The Governance group have met and started the implementation process and requirements for the go live. The Governance members are

- Lindsey Webber, Deputy CEO Hauraki PHO and Chair Person
- Trish Anderson, Operations Manager
- Wendy Carroll, Clinical Director
- Monique Pot, Project Manager
- Geoff King Waikato DHB CEO
- Lakhminder Sandhu, GP Representative
- Sue Bluett, Practice Manager Representative
- Practice Nurse Representative

13. Does Hauraki PHO have a Privacy Impact Assessment for the SEHR

Yes this is available together with the communications on Hauraki PHO's website and on request.

14. Can patients opt off the SEHR

Yes. The SEHR is an opt off model. Patients are required to discuss any concerns with the GP or Practice Nurse prior to opting off the SEHR

15. Is any setup required at our practice?

If your practice is already using the patient portal then no ManageMyHealth setup is required. If your practice is not using the patient portal, then yes setup is required and your practice manager will be contacted to initiate this process

16. What will be the costs for general practice for the SEHR?

HALT have approved to cover the costs of ManageMyHealth for Hauraki PHO practices. An announcement with the details will be provided by Hauraki PHO.

