



February 2022

Pathlab Waikato Automation Failure

The Automation Line that connects all the Biochemistry and Haematology analysers in the Pathlab Waikato laboratory in Hamilton has suffered a catastrophic failure. The failure does not affect the quality of results, but it does impact on the ease with which we process samples in a timely manner.

We have arranged for additional staff to cope with the increase in manual work but there may be some delays in reporting during peak times

Staff are doing a fantastic job under very difficult circumstances, and we are doing the best we can.

Please accept our sincere apologies for any reduction in service that you may experience over the next few days whilst we try to resolve the failure.

If you have any concerns relating to this matter, please don't hesitate to contact me directly

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CLINICAL UPDATE

Please ensure all members of your institution receive a copy of this clinical update.

All Clinical Updates are on the Clinician page on our website. www.pathlab.co.nz