



Memorandum

To: GPs, PHO's
From: Dr Michael Dray, Clinical Unit Leader Laboratory
Kay Stockman, Operations Manager Laboratory
Date: 18 June 2021

SUBJECT: Laboratory Results

Waikato DHB Laboratory is now in recovery from the cyber attack.

While the laboratory information system is now functional, the laboratory has a restricted number of applications available and is currently unable to send results by electronic messaging to external customers.

The timeframe for reinstatement of external messaging (electronic reporting of results) has not yet been confirmed but is being given high priority and we anticipate recovery in the near future. In the interim hardcopy reports will continue to be issued via Pathlab for the Waikato region. In BOP/Lakes results are being transcribed by Pathlab and issued electronically.

The laboratory has begun retrospectively registering and reporting over 30,000 specimens, starting from the latest results and working back towards those collected from 18 May. Historic results will be loaded into the system over several weeks, therefore if results are required in the interim, a repeat collection should be considered.

Once external messaging is available, the reports will be issued again electronically.

We are doing our best to provide continuum of service in the safest possible way under difficult circumstances. Your ongoing tolerance while we resolve and recover from the cyber attack is greatly appreciated.